



## Visionary Trends Customer Testimonials

*"I have to say that James had made this happen"*

I recently asked James at Visionary Trends Ltd to look into the mess that my previous IT manager had left and attempt to salvage something from it.

Have to say that James met my expectations and allowed us to understand an area which had otherwise been a mystery.

Despite being IT literate, the idea of understanding networks, TCP's, IP address' and NAS servers would be rather akin to explaining to a teapot why it cannot be made of chocolate.

James has kept the management up-to-date every step of the way with regards to what he has been doing, how the network has been performing and which way we should be heading.

From our point of view, IT should be transparent and understandable - a known commodity that not only influences the way in which you do business but one that also adds and supports to it. I have to say that James had made this happen and for once, we can actually see the realities of using IT that: a) does not cost the company a fortune, b) one that we can understand, c) one that not only enhances the business but makes business easier.

**Sam Basu, Director, SSB Carehomes Ltd, Gainsborough & Lincoln**



*"James came highly recommended and we were not disappointed. - I can't recommend him enough"*

James came highly recommended and we were not disappointed. James has sorted both our work and personal computer systems. He is thorough and is always looking for improvements. I can't recommend him enough. Thank you James!

**Nick Brake, Director, Rutland Charcuterie Ltd, Oakham**



*"A very helpful, friendly and responsive service. Would certainly recommend James Trend for his efficient, reliable and trustworthy services"*

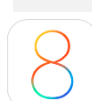


We would like to thank James Trend for his help and patience in updating our server along with many other things in our office! You have provided a very helpful, friendly and responsive service. Would certainly recommend James Trend for his efficient, reliable and trustworthy services and we are looking forward to working with Visionary Trends in the future. Kind Regards D J Swallow Construction Limited.

**Dave Swallow, Director, D J Swallow Construction Ltd, Sedgebrook**



OS X Yosemite



*“a knowledgeable and pleasant worker and a valuable asset to have available - helped us with a complex interactive audio visual installation!”*



“James helped us with a complex interactive audio visual installation. He assisted with installing many screens and configured some of our network connected devices.

He is a knowledgeable and pleasant worker and a valuable asset to have available.

We look forward to utilising him again should the opportunity arise.!” ★★★★★

**Andre Ingram, Interactive Imagination, Elstree Film Studios, London**

*“they are very happy with the completed works and discussing further expansions”*



“Hi James ,

Just a quick note to thank you for all your hard work and the excellent results on the internal I.T. works you carried out for us and the client projects completed recently . Your attention to detail and the suggestions you made to enhance the system reflected well on our company with the client and they are very happy with the completed works and discussing further expansions.

Once again many thanks and I look forward to working with you again in the near future..”

**Colin Clarke, Managing Director, Albion Technical Distribution Ltd**

*“I would have no hesitation in recommending him – a position I rarely take”*



“James Trend worked for me on a big audio-visual/IT project in 2003 and 2010. He did a great job, delivering on time, always able to solve technical hitches, and as a person he is very easy to get on with. As a result we have stayed in touch. I would have no hesitation in recommending him – a position I rarely take.”

**Ian Christians, Director, Orpheus & Bacchus Experiences; Special Villas**

*“He has saved me money, time and energy on numerous occasions and he is one of the most committed individuals I have ever encountered”*



“James Trend is an exceptional individual driven to provide solutions within his working environment for the benefit of his customers and collaborators. My working relationship with James in the last 15 years has proven to me his talent, commitment and expertise on the IT domain. His contributions to my projects were impeccable, effective and long lasting. He has saved me money, time and energy on numerous occasions and he is one of the most committed individuals I have ever encountered. He is very quick in identifying the right solutions with his extended IT experience and can clearly explain to his customers, or collaborators what is the best way forward providing ample options according to one’s budget. James’ technical expertise and vast knowledge from a range of different domains have turned him into a high profile professional. He has achieved outstanding outcomes, either as a team member, or as an individual. James’ critical and creative mind is evidenced in the outcome of his work, which demonstrates imagination and implementation of original ideas. Without a doubt, James has all the essential skills to make a difference..”

**Dr. Maria Wiener, University of Bedfordshire**

*“The result was a far faster, stable network that is still running smoothly to this day.”*

“James worked for us on a number of projects, most notably the internal network at Kensington College. James was tasked with setting up a new network for the entire college which had many challenges. He always had ideas to overcome each challenge and did so with a calm professional attitude. The result was a far faster, stable network that is still running smoothly to this day..”

**Robert Hornby, Kensington College**

*“provides excellent IT support - always ready to solve problems and come up with cost-effective and reliable solutions.”*

“James provides excellent IT support - always ready to solve problems and come up with cost-effective and reliable solutions. He is fast becoming a valuable member of our extended team!”

**Laura Greenman, Director, Magnetic North Travel, Wartonby, Leicestershire.**



*“I have a lot to thank James for, his ideas and technical knowhow are invaluable and just when you think that’s it, that’s great, he always just tweaks something to make it even better”*

“I have owned The Falcon Pub for fourteen years now and have known James Trend for nearly the same; he has been invaluable to me and my business. He has looked after and maintained my numerous laptops and desktops for years, and always answers and fix’s all my questions (even the really stupid ones, of which there have been many!) He has set up and maintained systems and shown me quicker and easier ways of doing things. He is aware of my business needs and reacts to immediate issues knowing in the service trade when things go down, it can cost me business. As for the Falcon Pub, thanks to James and Visionary Trends, we have achieved so much more than I could have even thought of; he installed and looks after my music systems, has erected temporary screens inside and outside the pub, so we could show sporting events. This has involved giant and small screens, projectors, TV cables, speakers and PA’s for sound. As for beer festivals, again he has rigged screens in and out of the pub showing live images with sound of the bands playing on the beer garden stage. Even now he has moved away he is always the first person I call for help and advice. He still remotely solves IT problems for me. I have a lot to thank James for, his ideas and technical knowhow are invaluable and just when you think that’s it, that’s great, he always just tweaks something to make it even better.”

**Kate Lamb, The Falcon Pub, Owner/Manager, Bucks**



*“I am delighted to now have a fully kitted-out Mac suite at home, with everything a small production office needs.”*

“I recently enlisted Visionary Trends Ltd to help set up my home office. As a Video Producer, I required a supplier who understands the complexities and specifications associated with video editing, handling and archiving big data and processing complex graphics. They helped me to specify the kit I needed and



talked me through all the benefits and limitations of the various set-up options available and I really felt that enabled me to make an informed purchase decision. The installation process was very efficient; everything was done in a single day and by a team who were very friendly and professional. I am delighted to now have a fully kitted-out Mac suite at home, with everything a small production office needs. So I can continue to offer a service to my clients which, I hope, is as seamless as the one I received from Visionary Trends. Thanks guys!”

**Charlotte Dilley, Video Producer & Digital Projects Manager**

*“A range of unit and network tasks. James was simultaneously awesome and wonderful. Head and shoulders above many others down the years.”*

**Chris Muris, Proprietor, Altmore Business Law, Oakham**



*“reliable, consistently hard working and practical; he always wants the end result to be the best it can possibly be..”*



“James of Visionary Trends has worked with Storm Broadcast for a number of years now. He has assisted in setting up Virtual Studios, interactive “wireless RFID tagged” poker solutions with onscreen graphics and a variety of other broadcast systems. His knowledge of both broadcast and network technologies produces someone with a very valuable skill-set both in pre and post production scenarios – and he can fix my computer too!

If it's network streaming, media solutions or studio work – He's your man – reliable, consistently hard working and practical; he always wants the end result to be the best it can possibly be.”

**Paul Vanlint, Director, Storm Broadcast, Elstree Film Studios, London**

*“I know who to call next time I'm stuck!”*



“James showed great patience helping me print in booklet form, and ensuring I had back up to my PAYE. I know who to call next time I'm stuck!” ★★★★★

**Gail Griffin, Corriebran Boarding Kennels, Hambleton**

*“James was highly efficient in both analysing the problem and then solving it. He is a pleasure to deal with and reasonable in pricing.”*

**Prof. D Carruthers, Harsten, Nottinghamshire**

*“Great efficient service, and now have my old slow computer back up to speed, like new! Thanks”*

**Dr. S Fetcher**

*“A really first class service. While the work was being carried out, I was kept updated, informed and offered excellent advice. I'm very pleased with the end result.”*

**Simon Griffin**

*“Good friendly service, job done well.”*

**Mr L Karavadra, Thorpe Road Convenience Store, Melton Mowbray**

*“I was totally frustrated with our home wifi. We could not retain a good signal to all our devices together with inconsistent connectivity. Trends' service was exemplary. The day after I left a message, James arrived on our doorstep and 4 hours later it was all sorted. I wish I had found Trend 6 months earlier.”*

**David Long, Waltham on the Wolds**



**Visionary Trends**